AUMLA

IWBI APPROVED WELL SURVEY PROVIDER

WELL Occupant *Survey*

C04 and C05 occupant surveys for WELL projects across Europe – from set-up to certification input and workplace insights.



Approved WELL Survey Provider
International WELL Building Institute

3–6	From €2,800	GDPR
weeks	fixed price	compliant

MEASURING WORKPLACE EXPERIENCE THROUGH WELL

Certification input and insight you can act on

The WELL Occupant Survey shows how people experience their workplace. It supports the WELL certification requirements and gives the organisation a clear picture of what works and what to improve.



Our survey covers nine of the ten WELL concepts – all except Materials.

Included in every survey

- Survey design and configuration for your project
- Secure distribution, reminders and response collection
- GDPR-compliant data handling and anonymisation
- Results shown only for groups with at least 10 responses
- Aggregated results and insight report
- Documentation support for your WELL AP
- Strategic summary of key workplace insights
- Guidance throughout the process

PROJECT TIMELINE · 3–6 WEEKS

WEEKS 1–2

Preparation

Survey set-up for your project, languages and audience. Alignment with the WELL AP and internal stakeholders.

WEEKS 2–4

Survey period

Launch, communication support and planned reminders to secure a strong response rate.

WEEKS 4–6

Reporting

Final report, documentation input for WELL and a summary of key insights and next steps.

SURVEY OPTIONS

C04 Occupant Survey, with an optional C05 module

WELL FEATURE C04

Occupant Survey

Measures satisfaction with the environmental conditions WELL v2 asks about:

- Acoustics
- Thermal comfort
- Furnishings
- Lighting levels and quality
- Air quality
- Cleanliness and maintenance
- Layout and ergonomic comfort

Around 20–30 questions, tailored to your workplace.

WELL FEATURE C05 · OPTIONAL ADD-ON

Enhanced Occupant Survey

Goes beyond the physical environment to wellbeing and workplace culture:

- Stress and work-life balance
- Psychological safety
- Inclusion and belonging
- Perceived organisational support
- Team and workplace experience
- Mental wellbeing and recovery

10–20 additional questions.

Every language your people work in

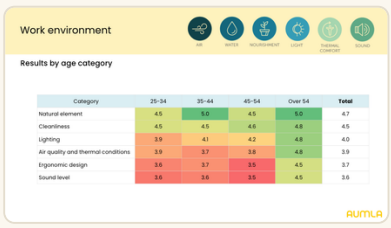
The survey runs on a secure, proven survey platform and can be delivered in most languages, for example English, Swedish, German, French, Dutch and Spanish. One project can cover several offices and countries with comparable results.



MOBILE



DESKTOP



EXAMPLE INSIGHT REPORT

PRICING

Fixed prices, based on the number of occupants

WELL FEATURE C04 – OCCUPANT SURVEY	PRICE
Up to 100 occupants	**€2,800**
101–500 occupants	**€3,800**
501–1,000 occupants	**€4,800**
1,001–5,000 occupants	**€5,800**
More than 5,000 occupants	**€6,800**

OPTIONAL ADD-ONS	PRICE
WELL Feature C05 – Enhanced Occupant Survey	**€2,000**
Follow-up survey 6–12 months later	**€1,500**
Leadership insight presentation or action-planning workshop	**On request**
Additional languages	**On request**

All prices exclude VAT. Occupants = the number of people invited to take the survey.

WHY IT MATTERS

What happens when people move into WELL-certified offices

A study of more than 1,300 survey responses from six companies, before and after moving to WELL-certified offices, found:

42 → 70 %
overall satisfaction with the workplace

+26 %
perceived wellbeing

+10 %
perceived mental health

+10 pts
median self-rated productivity

Source: Ildiri, N., Bazille, H., Lou, Y., Hinkelman, K., Gray, W. A., & Zuo, W. (2022). Impact of WELL certification on occupant satisfaction and perceived health, well-being, and productivity: A multi-office pre- versus post-occupancy evaluation. Building and Environment, 224, 109539.

ABOUT AUMLA

More than compliance

Aumla is a workplace wellbeing and employee experience consultancy based in Stockholm. As an IWBI Approved WELL Survey Provider, we help organisations collect meaningful employee insight that supports both certification and long-term workplace improvement.

Our expertise

- Workplace strategy
- Behavioural science
- Employee wellbeing
- Organisational development
- Data-driven insight

Beyond the first survey

- Follow-up surveys and trend analysis
- Support for annual reporting and recertification
- Leadership presentations and action-planning workshops
- Wellbeing strategy for the whole organisation

CLIENT CASE

M|G

MG Real Estate, Belgium

MG Real Estate worked with Aumla on the WELL occupant survey at its Belgian headquarters, covering workplace comfort, environmental satisfaction, wellbeing and employee experience. The survey gave structured input for WELL Feature C04 and a basis for improving the workplace.

Book a 20-minute call about your WELL project

Tell us about your project, number of occupants and timeline, and we will propose the right set-up and a fixed price.

WEB
www.aumla.se/well

EMAIL
miriam@aumla.se

PHONE
+46 765 96 41 62

LOCATION
Stockholm, Sweden